

Lancashire and South Cumbria Clinical Commissioning Groups Commissioning Policy Reviews

Tonsillectomy Public Engagement Outcomes			
When the public engagement took place	Start date	End date	Duration
	20 March 2017	14 April 2017	4 weeks
Number of survey respondents – electronic or on paper	Total	By gender	By disability
	18	Female: 67% Male:22% Prefer not to say: 11%	No disability: 72% Disability: 17% Prefer not to say: 11%
	By sexual orientation	By ethnicity	
	Heterosexual: 83% Gay/Lesbian: 0% Bisexual: 0% Prefer not to say: 17%	White British: 89% Asian ethnicity: 0% Other: 0%	Mixed ethnicity: 0% Black ethnicity: 0% Prefer not to say: 11%
Number of people seen face-to-face	Not applicable		
	0		
Survey question response rates from patients and members of the public	66% of respondents read the tonsillectomy policy before completing the survey	Over 44% of those who responded felt it should only be funded for those people who meet the criteria	27% of survey respondents had received this treatment/procedure
	58% of survey respondents agreed with the criteria for tonsillectomy and 33% disagreed with the criteria (the remainder of respondents neither agreed nor disagreed)		
Key issues/themes raised by patients and members of the public	The criteria are too rigid		
	The number of episodes required before qualifying for treatment would lose people their jobs and children their education		
	This is about cost-cutting		
Responses to key issues/themes raised	Only when the criteria are met is surgery considered worth the risk and is a last resort		
	Issues around employment and education are subjective and are likely to lead to inequity of access. They are also beyond the scope of the policy-makers		

during public engagement	The criteria are unchanged and represent the best use of limited resources
Key changes to the policy following public engagement (if applicable)	Not applicable – no changes made to the policy as a result of the feedback received
Policy ratified locally between August-November 2017 and can be found on all CCG websites	